



Fforwm Iechyd
Meddwl a Lles Cymru
Wales Mental Health
and Wellbeing Forum

About this survey

This survey is a simplified version of the in-depth survey (add hyperlink if you can) and has been created to make it easier to support the development of the draft Wales Guidance on best practice in Service User and Carer Engagement.

We want everyone to take part in this consultation including professionals, people with lived experience, friends family members and carers.

We start the survey by asking you about yourself; are you responding as an organisation, an individual or a department or group within an organisation.

It is really helpful if you can provide your name and job role. All information will be securely kept inline with our data protection policy which you can read here.

We also understand if you don't want to provide your name or job role.

If you get stuck please contact the Practice Solutions team, who are supporting the forum. You can email mhforum-consultation@practicesolutions-ltd.co.uk or call 01443 808060 / 07563 928694.

About You

If you would like to, please provide your name and job title:

Name:

E-mail:

Job Title:

Are you responding as an individual or on behalf of an organisation, or a department within an organisation? *(Please tick one)*

Individual

Organisation

Department or section of organisation

If you are responding on behalf of an organisation, please provide name of organisation:

If you are responding on behalf of a department /section, please provide the name of the organisation and the department:

Please tick if you are any of the following:

Service User or someone with lived experience

Friend, family member or carer

Both

None of the above

Other (please specify)

Page	About the Document
Cover page	<p>Q1. What should the document be called?</p> <p><input type="checkbox"/> Stronger in Partnership 3</p> <p><input type="checkbox"/> Nothing about us without us</p> <p><input type="checkbox"/> By us for us</p> <p><input type="checkbox"/> Together We Achieve More</p> <p><input type="checkbox"/> The Voice of Experience</p> <p><input type="checkbox"/> Other (Do you have any other suggestions?)</p> <p>Please add other suggestions below:</p>
5	<p>Q2. Are there any other organisations or partnerships we have missed who would be undertaking decisions which relate to mental health care and services in Wales?</p>

Page	Engagement Specific Questions (pages 11 - 45)
12	Q3. Please give any examples of excellent practice in service user and carer engagement in decision-making that you have come across in Wales:
15-20	Q4. Are there any key principals that you feel are important for coproduction?
24 bullet points	Q5. How do you feel service users and carers should be involved in choosing the organisations that support them?
24-30	Q6. What support should third sector provide for service user and carer representatives?

Recommendations (Ref page 31)

Page	Engagement Specific Questions (pages 11 - 45)
31	Q7. What should be done to improve third sector support for service user and carer representatives?

Governance (Ref pages 32 - 40)

Page	Engagement Specific Questions (pages 11 - 45)
32	Q8. Should representatives have restricted terms of office?
	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Don't know
	Q9. How long should terms of office be?
36	Q10. How do you think representatives should be held accountable?
40	Q11. Who should be involved in developing a code of conduct?
40	Q12. Should the code of conduct cover every party involved in engagement/co-production or just be for service user and carer representatives? <i>(ie all stakeholders, including engagement workers, managers, service providers, academics, regulators, inspectors, policy makers).</i>
	<input type="checkbox"/> Every party involved <input type="checkbox"/> Just service user and carer representatives <input type="checkbox"/> Other, please specify who:

Implementing this guidance – Recommendations (Ref page 41)

Page	Engagement Specific Questions (pages 11 - 45)
41	Q13. What do you think the minimum expectations for engagement with Services service user and carers in decision making?
43	Q14. What can you offer, or what is needed to ensure independence of voice in your organisation or partnership?
	Q15. What difficulties might there be in delivering the engagement guidance e.g. funding, training, resources etc.?

Page	Recruitment Specific questions (pages 46 - 66)
49	Q16. What else could we do to raise the profile of service user and carer engagement in service improvement?
49-52	Q17. Please describe any examples of best practice you have come across which support people to develop the confidence and skill to engage and help them to overcome other barriers to engagement.
52	Q18. What can we do to attract, inspire and develop people to get engaged and stay engaged?
	Q19. What do you think the minimum standards for organisation and decisions makers should be for the recruitment of service users and carers into decision making processes?
55-57	Q20. Describe any other aims you think decision-makers should be striving for.

**Organisational Recruitment
Strategy Standards (Ref page 58-63)**

Page	Recruitment Specific questions (pages 46 - 66)
61	Q21. What examples of best practice are you aware of around recruitment?
	Q22. What difficulties might there be in delivering the recruitment guidance e.g. funding, training, resources etc.?
68	Q23. Do you agree that payment should always be offered at least at the real living wage, and preferably on the basis of equal pay for equal work? Please explain your answer.
	<input type="checkbox"/> Strongly Agree <input type="checkbox"/> Agree <input type="checkbox"/> Neither agree nor disagree <input type="checkbox"/> Disagree <input type="checkbox"/> Strongly disagree
	Comments:

Methods of Reward and Recognition (Ref pages 72 - 80)

Page	Recruitment Specific questions (pages 46 - 66)
80	Q24. What are the best kinds of rewards in your view and why?
80	Q25. Please describe any concerns you have about any of the rewards described.

How is payment amount decided? (Ref pages 81-83)

Page	Recruitment Specific questions (pages 46 - 66)
83	Q26. At what level of engagement should payment start?

Employment Options (Ref pages 84 - 87)

Page	Recruitment Specific questions (pages 46 - 66)
83	Q27. What is your view regarding who pays service users and carers who are involved in engagement activities?
83	Q28. What difficulties might there be in delivering the reward guidance, e.g. funding, training, resources etc.?

Page	Conclusion (Ref page 88)
88	Q29. Do you have any other comments or ideas for this guidance that you would like us to know about?

Thank you very much for taking the time to complete this survey.

Page	Diversity Monitoring Form – Consultation Survey
	Please describe yourself:
	Gender Identity:
	<input type="checkbox"/> I don't want to say <input type="checkbox"/> Male <input type="checkbox"/> Female <input type="checkbox"/> Trans Man <input type="checkbox"/> Trans Woman <input type="checkbox"/> Intersex <input type="checkbox"/> Non-Binary <input type="checkbox"/> Genderfluid <input type="checkbox"/> Agender <input type="checkbox"/> Other, please specify: _____
	Sexual Orientation:
	<input type="checkbox"/> I don't want to say <input type="checkbox"/> Straight/heterosexual <input type="checkbox"/> Gay <input type="checkbox"/> Lesbian <input type="checkbox"/> Bisexual <input type="checkbox"/> Pansexual <input type="checkbox"/> Asexual <input type="checkbox"/> Other, please specify: _____
	Age:
	<input type="checkbox"/> 18-24 <input type="checkbox"/> 25-34 <input type="checkbox"/> 35-44 <input type="checkbox"/> 45-54 <input type="checkbox"/> 55-64 <input type="checkbox"/> 65-74 <input type="checkbox"/> 75+

	Ethnic Origin:
	White:
	<input type="checkbox"/> Welsh <input type="checkbox"/> English <input type="checkbox"/> Scottish <input type="checkbox"/> Northern Irish <input type="checkbox"/> British <input type="checkbox"/> Irish <input type="checkbox"/> Gypsy or Irish Traveller <input type="checkbox"/> Any other White background
	Mixed / Multiple ethnic groups:
	<input type="checkbox"/> White and Black Caribbean <input type="checkbox"/> White and Black African <input type="checkbox"/> White and Asian <input type="checkbox"/> Any other Mixed / Multiple ethnic background
	Asian / Asian British:
	<input type="checkbox"/> Indian <input type="checkbox"/> Pakistani <input type="checkbox"/> Bangladeshi <input type="checkbox"/> Chinese <input type="checkbox"/> Any other Asian background
	Black / African / Caribbean / Black British:
	<input type="checkbox"/> African <input type="checkbox"/> Caribbean <input type="checkbox"/> Any other Black / African / Caribbean background
	Other ethnic group:
	<input type="checkbox"/> Arab <input type="checkbox"/> Any other ethnic group

	Religion or belief
	<input type="checkbox"/> Buddhist <input type="checkbox"/> Christian <input type="checkbox"/> Hindu <input type="checkbox"/> Jewish <input type="checkbox"/> Muslim <input type="checkbox"/> Sikh <input type="checkbox"/> Other (Please specify) <hr/>
	<input type="checkbox"/> No religion <input type="checkbox"/> I prefer not to say
	Do you consider yourself to have a disability?
	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Prefer not to say