

Wales Mental Health and Wellbeing Forum Recruitment Privacy Notice

Practice Solutions GDPR Statement

Practice Solutions provides the forum with support through a co-production model. We work with the forum members and partners to help them generate the best possible outcomes for those with lived experience with mental health and for those who are carers.

As part of this recruitment process Practice Solutions collects and processes personal data relating to applicants on behalf of the Wales Mental Health and Wellbeing Forum. The organisation is committed to being transparent about how it collects and uses that data and to meeting its data protection obligations.

What information do we collect?

Practice Solutions collects a range of information about you. This may include:

- your name, address and contact details, including email address and telephone number;
- details of your qualifications, skills, experience and employment history;
- information about your current level of remuneration, including benefit entitlements;
- whether or not you have a disability for which the organisation needs to make reasonable adjustments during the recruitment process; and
- information about your entitlement to work in the UK.

Practice Solutions may collect this information in a variety of ways. For example, data might be contained in application forms, CVs or resumes, obtained from your passport or other identity documents, or collected through interviews or other forms of assessment.

We may also collect personal data about you from third parties, such as references. We will seek information from third parties only once an offer to you has been made and will inform you that we are doing so.

Data will be stored in a range of different places, including on your application record, in HR/admin management systems and on other IT systems (including email).

Why does Practice Solutions process personal data?

We need to process data to take steps at your request prior to entering into a contract with the Forum. We may also need to process your data to enter into a contract with you.

In some cases, we need to process data to ensure that we are complying with its legal obligations.

Practice Solutions has a legitimate interest in processing personal data during the recruitment process and for keeping records of the process. Processing data from applicants allows us to manage the recruitment process, assess and confirm a candidate's suitability with the Forum. We may also need to process data from applicants to respond to and defend against legal claims.

Practice Solutions may process special categories of data, such as information about ethnic origin, sexual orientation or religion or belief, to monitor recruitment statistics. We may also collect information about whether or not applicants are disabled to make reasonable adjustments for candidates who have a disability. We process such information to carry out its obligations and exercise specific rights in relation to employment.

If your application is unsuccessful, Practice Solutions may keep your personal data on file in case there are future opportunities for which you may be suited. We will ask for your consent before it keeps your data for this purpose and you are free to withdraw your consent at any time.

Who has access to data?

Your information may be shared internally for the purposes of the recruitment exercise. This includes members of the Forum, Leadership Team, HR and interviewers involved in the recruitment process.

We will not share your data with third parties, unless your application for employment / freelance opportunities are successful. If needed we will then share your data with former employers to obtain references for you, employment background check providers to obtain necessary background checks.

How does Practice Solutions protect data?

We take the security of your data seriously. We have internal policies and controls in place to ensure that your data is not lost, accidentally destroyed, misused or disclosed, and is not accessed except by our employees in the proper performance of their duties.

For how long does Practice Solutions keep data?

If your application is unsuccessful, the organisation will hold your data on file for 6 (six) months after the end of the relevant recruitment process. If you agree to allow us to keep your personal data on file, we will hold your data on file for a further 6 (six) months for consideration for future opportunities. At the end of that period, or once you withdraw your consent, your data is deleted or destroyed. You will be asked when you submit your CV / Expression of Interest, whether you give us consent to hold your details for the full 12 months in order to be considered for other positions or not.

If your application is successful, personal data gathered during the recruitment process will be transferred to your Human Resources file (electronic and paper based) and retained during your association with us. The periods for which your data will be held will be provided to you in a new privacy notice.

Your rights

As a data subject, you have a number of rights. You can:

- access and obtain a copy of your data on request;
- require the organisation to change incorrect or incomplete data;
- require the organisation to delete or stop processing your data, for example where the data is no longer necessary for the purposes of processing; and
- object to the processing of your data where Practice Solutions is relying on its legitimate interests as the legal ground for processing.

If you would like to exercise any of these rights, please contact karen@practicesolutions-ltd.co.uk

If you believe that the organisation has not complied with your data protection rights, you can complain to the Information Commissioner.

What if you do not provide personal data?

You are under no statutory or contractual obligation to provide data to Practice Solutions during the recruitment process. However, if you do not provide the information, we may not be able to process your application properly or at all.